

mRounds 2504 Release Notes

About This Release

Release Date	28 May 2025
Product Version	2504

Minimum Requirements

Compatible OS Platform and Version(s)	64-bit Windows and Macintosh
Compatible Form Factors	Desktop iOS - Tablets and Phones Android - Tablets and Phones
Compatible Device(s)	iOS 16 (and above) iPad Air (2 and above), iPad (5th gen and above), and iPad Mini (4 and above), All iPad Pro models iPhone 10 and above and iPhone SE2 Android 12 Samsung, Google, One Plus, ECom and iSafe devices that support Android 12 and above
Compatible Browser(s)	Chrome (Best view), Firefox, and Microsoft Edge
Device Storage and Memory Requirements	Windows 8GB RAM and a 64-bit operating system with an x64-based processor are preferred Macintosh 8GB RAM & 64-bit operating system Mobile Android: 6GB and above iOS: 4 GB RAM and above

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What's New in the mRounds Application

Discover a more connected, intelligent, and agile way to manage plant operations—whether you're online or offline. With mRounds 2504, every enhancement is built to reduce manual effort, drive accountability, and empower both operators and supervisors.

✨ Release Spotlight: ✨

We're thrilled to introduce Version 2504—a seamless fusion of 2504.01 and 2504.02, delivering the combined power of both updates in one streamlined release.

Operator & Supervisor Insights

Track Inspection Performance in Real Time with the Operator Productivity Dashboard

Get a consolidated view of round completion, skipped tasks, and overdue inspections—segmented by individual operators or user groups. Monitor performance trends over time, compare teams and shifts, and drill down to pinpoint issues or coaching opportunities. The updated dashboard brings together submitted rounds, reported issues, and follow-up actions into one integrated interface for faster, more informed decision-making.

Key Highlights

- View live inspection compliance metrics by operator and user group
- Filter, sort, and compare performance across shifts, teams, and departments
- Analyze historical compliance trends using interactive daily, weekly, or monthly graphs
- Drill down from user group to individual performance and activity details
- Export performance and compliance data in PDF or CSV format for audits or analysis
- Auto-refresh every 5 minutes with fast loading on desktop and tablet

Tickets: [CWP-12802](#), [CWP-12901](#), [CWP-12900](#), and [CWP-12539](#)

Review and Act on Inspection Submissions with Interactive Round Review

Quickly access submitted rounds, review completed, skipped, or open tasks along with recorded measurements, and view all issues and actions raised during the inspection—with their current status. Use built-in filters to search by asset, task, or issue, and take corrective actions immediately from the same screen. No switching tools. No exports. Just focused, real-time follow-up.

Key Highlights

- Take follow-up actions directly from the review screen—no need to switch modules
- Identify inspection gaps faster with task summaries and issue status in one view
- Create new issues or actions instantly based on inspection findings
- Access interactive round review from Scheduler, Shift Handover Reports, or Dashboards

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- Export inspection summaries as needed for offline sharing or reporting

Ticket: [CWP-10170](#)

Smarter Shift Management

Submit Shift Handover Reports Directly from the Mobile App

Capture critical shift information with mobile handover reports that reflect each operator's position rather than just their individual login. Submit detailed reports including completed and skipped tasks, issues raised, actions taken, and shift-level notes. Add digital signatures and additional comments for validation—ensuring traceable, complete handovers across shifts and teams.

Key Highlights

- Support multiple handovers per shift and unit for complete shift coverage
- Include round summaries, open issues, and actions created during the shift
- Track performance gaps and skipped tasks as part of the handover
- Maintain accountability with role-based structure and digital sign-off
- Ensure parity with web functionality for consistent handover workflows

Tickets: [CWP-9270](#), [CWP-8515](#), and [CWP-8514](#)

Configure Shift Handover Reports by Plant to Reflect Local Workflows

Shift Handover Reports can now be configured at the plant level, allowing each site to define its preferred SHR type—by plant, unit, or position. This enhancement gives teams the flexibility to align handover formats with on-ground practices, ensuring that shift transitions are both consistent and operationally relevant across diverse plant infrastructures.

Key Highlights

- Select and activate different SHR types (Plant, Unit, or Position) for each plant individually
- Tailor handover formats and required fields based on local plant operations
- Filter SHR reports by plant and shift, with dynamic visibility based on SHR type
- Automatically apply existing tenant-level SHR settings to all plants during migration
- Ensure clarity in templates and reports for plants without position-based SHRs

Ticket: [CWP-10797](#)

Field Documentation & Visual Records

Capture Inspection Photos with Verified Time and Location Data

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All photos taken or uploaded during inspections, issues, or actions are now automatically tagged with timestamps and GPS coordinates. This ensures every visual record is verifiable, audit-ready, and clearly tied to the moment and place it was captured—improving traceability and preventing misuse of outdated or irrelevant images.

Key Highlights

- Overlay timestamp and location on the image preview (optional based on compliance settings)
- Extract metadata from gallery uploads or prompt for manual input if GPS is unavailable
- View photo metadata (timestamp, coordinates) directly in round and SHR views
- Copy GPS coordinates for navigation or validation
- Tagging supported across Rounds, Issues, and Actions modules

Tickets: [CWP-12898](#), [CWP-12792](#), and [CWP-12788](#)

Real-Time SAP Integration

Sync Measurement Readings to SAP in Real Time During Inspections

Measurement readings captured during inspections are now instantly posted to SAP as measurement documents using secure API integration. This eliminates manual entry, reduces delays, and ensures accurate data is available in SAP the moment it's recorded. The system also improves auditability and data integrity with full tracking of integration success, document numbers, and error logs.

Key Highlights

- Configure SAP endpoints per plant through flexible integration settings
- View SAP measurement document numbers in the web app and Shift Handover Reports
- Get real-time error feedback at the task level when SAP posting fails
- Maintain detailed logs for all SAP API calls to support troubleshooting and compliance

Ticket: [CWP-8574](#)

Capture Plant-Specific Issue Data with Configurable Fields and SAP Integration

Issue forms can now be configured to include custom fields based on plant needs—complete with default values, help texts, and dynamic visibility rules. Conditional logic automatically shows or hides fields, enforces validations, or auto-fills values based on user selections. These enriched issue forms ensure better data consistency and are fully integrated with SAP for automatic notification creation, improving traceability and operational alignment.

Key Highlights

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- Apply conditional logic to show/hide fields and trigger auto-fill based on user input
- Configure response types, required fields, and help text tailored to plant requirements
- Automatically map custom field data to SAP notifications or Enablon records
- Maintain consistent issue visibility and editability across Web and Mobile
- Ensure fast, real-time UI updates (<200ms) for smooth issue creation experience
- Support auto-fill of task name and value when creating issues from round tasks

Ticket: [CWP-12762](#)

Data Filtering & Reporting

Focus Reporting on What Matters with Plant-Based Report Filtering

The Reports module now includes filters that restrict visibility to only those plants assigned to each user. Whether reviewing inspection trends, performance data, or compliance reports, users can focus exclusively on relevant plant-specific information—improving clarity, reducing noise, and enhancing data security.

Key Highlights

- Automatically limit report visibility to a user's assigned plants
- Use dropdown filters to switch between multiple assigned plants
- Persist selected plant filters across sessions for a consistent view
- Grant full access to admin users for cross-plant reporting and oversight
- Prevent unauthorized access to reports for unassigned plants

Ticket: [CWP-12809](#)

Use Smart Filters on the Rounds Screen to Quickly Surface Relevant Inspection Data

New preset filters on the Rounds screen make it easy to narrow down inspection records by date, plant, or status—helping teams focus on what's relevant without having to scroll or search. Whether you're reviewing today's activity or analyzing historical patterns, smart filters improve visibility, speed, and decision-making.

Key Highlights

- Apply quick filters like Today, Yesterday, Last 7 Days, or custom ranges
- Instantly filter rounds by plant, location, or due date
- Default filters configurable at the tenant level for faster access
- Visually confirm which filters are active with on-screen highlights
- Reset filters easily to return to the default view

Ticket: [CWP-7739](#)

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What's Fixed

Reference No.	Description
SA-4383	iOS - Resolved an issue where fields in the configuration were not updating correctly within the Integration Manager. Additionally, users experienced difficulties adding new integrations. Both problems have been addressed to ensure seamless configuration updates and integration management.
SA-4378	Web App - Resolved an issue where the SPCC column in Lotte did not refresh automatically. Users can now experience seamless updates in real time, ensuring accurate and current data display.
SA-4354	Web App - The OJI-CWP Compliance and Reports dashboard has encountered an issue where it is failing to display data. This problem may impact your ability to access necessary compliance information and reports. We are actively investigating the cause and working on a solution to restore full functionality as soon as possible. Thank you for your patience and understanding.
SA-4352	Web App - Resolved an issue where the notification long text in SAP was displaying irrelevant data. This fix ensures that only pertinent information is shown, enhancing clarity and user experience.
SA-4351	Web App - Resolved an issue where uploading Round Plan Excel files in the OJI-CWP system was failing. This fix ensures seamless file processing and enhances user experience by maintaining the smooth functionality of the upload feature.
SA-4347	Web App - Resolved issues with the Cenovus compliance dashboard that were impacting the display and accuracy of compliance metrics. This update ensures that all data is accurately presented and aligns with the latest compliance standards, providing users with a reliable and efficient monitoring tool.
SA-4304	Windows - Resolved the issue where users were not receiving emails for any rounds executed in workflows. This fix ensures timely notifications to keep you updated on all workflow progressions.
SA-4286	Web App - Improved limit trigger alerts to display both lower and upper limit exceedances with clearer messaging.
SA-4270	Web App - Resolved an issue where users were unable to assign resources, ensuring smoother project management and improved functionality.

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SA-4242	Web App - Resolved an issue where newly added positions were not appearing in the SHR system when adding a new user in Westlake. This update ensures seamless integration and accurate reflection of user positions within the system.
SA-4215	Web App - Resolved an issue with the SHR Instruction Shift Note feature where users were unable to scroll up or down. This fix ensures seamless navigation, enhancing overall user experience and functionality.
SA-4130	Web App - Resolved an issue where users not on the approver list were receiving unnecessary email notifications for round approvals in the N149 Plant. Notifications are now restricted to designated approvers only, ensuring that only the relevant personnel are informed.
SA-4102	Web App - Resolved an issue where Grace QA Data failed to load, ensuring seamless data access and improving overall user experience.
SA-4018	Web App, Windows - Resolved the issue of overlapping shift timings in the scheduling module for GoodYear, ensuring seamless and efficient shift planning. This enhancement optimizes workforce management and minimizes scheduling conflicts, thereby improving operational efficiency and team productivity.
CWP-13263	Web App - Resolved an issue where locations were not loading during the creation of Unit Level Round Plans.
CWP-13252	Web App - Resolved an issue where tapping a record in the Operator list caused the entire list's background colour to remain grey, even after tapping outside the list. The background now correctly returns to white when tapping away.
CWP-13250	Web App - Resolved an issue where users were unable to view the assigned UNIT's list for plants on the SHR reports screen.
CWP-13246	Web App - Resolved an issue in the Productivity Dashboard where data would not update upon switching tabs.
CWP-13243	Web App - Resolved an issue preventing the creation of notifications from the web app. Users can now seamlessly generate and manage notifications, enhancing overall functionality and user experience.
CWP-13240	Web App - Resolved an issue with the Productivity Dashboard where User Groups data was not visible in the By User Productivity Dashboard UNIT for certain plants. This fix ensures accurate and comprehensive data display across all designated plants.

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CWP-13237	Web App - Resolved an issue where the list of operators was not visible on the operator performance screen within the productivity dashboard when the unit was not specified for the plant. This fix ensures seamless monitoring of operator performance, regardless of unit availability.
CWP-13235	Web App - Resolved an issue where users were unable to add new integrations to the Enablon connector due to a persistent loading indicator.
CWP-13228	Web App - Resolved an issue in the Productivity Dashboard where users encountered an Internal Server Error.
CWP-13219	Web App - Resolved an issue in the Productivity Dashboard preventing the display of the Top 10 User Groups that exceeded expected completion time for a Round.
CWP-13208	Web App - The Operator Productivity Hub dashboard issue has been resolved, ensuring seamless access and improved performance for all users.
CWP-13207	Web App - Resolved an issue where the drill-down feature was not functioning in the By User Group Operator Productivity Hub. Users can now effectively access detailed insights as expected.
CWP-13202	Web App - Resolved an issue where report data was not displaying correctly, causing the screen to remain in a loading state.
CWP-13201	Web App - Resolved an issue where the plant name field displayed all plants, even when only a single plant was assigned to the user. The field now accurately reflects the user's assigned plant.
CWP-13197	Web App - Resolved the issue where the Mandatory option for report type was not visible when creating a plant with SHR enabled.
CWP-13196	Web App - Enhanced the Operator Productivity Dashboard by streamlining the navigation from the Operator drilldown screen. Users can now return to the main dashboard with a single tap, increasing efficiency and ease of use.
CWP-13194	Web App - Improved the loading speed of the SHR feature for a faster and more efficient user experience.
CWP-13188	Web App - Resolved an issue preventing the generation of SHRs at the Plant, UNIT, and Position levels.
CWP-13187	Web App - Quick filter for SHIFT is now visible when searching solely for PLANT SHR, even without specifying UNIT and POSITIONS.

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CWP-13180	Web App - Resolved the issue where the ERP User ID column was missing in failure files when user uploads failed. This ensures that complete and accurate information is provided for troubleshooting upload issues.
CWP-13169	Web App - Resolved an issue where the unit filter would reset to 'ALL' by default when a user attempted to select a specific unit during shift handover.
CWP-13154	Web App - Resolved the issue where the category option was not visible. Users can now see and select categories seamlessly.
CWP-13150	Web App - Resolved an issue where number ranges appeared as 0,0 in exports of round plans with tasks lacking specific ranges.
CWP-13148	Web App - Resolved an issue with the action button in the Round Plan, which was not functioning correctly for Number tasks with blank values in logic.
CWP-13144	Web App - Resolved an issue where the import task option was not visible when a section was added in CWPQUAT.
CWP-13126	Web App - Resolved an issue where plant data failed to populate during the editing process in master configuration.
CWP-13112	Web App - Resolved an issue where templates were not loading on mobile apps for newly created plants. This fix ensures seamless access and functionality for templates across all newly established locations.
CWP-13111	Web App - Resolved an issue where the Standardized Health Report (SHR) was not being generated within the web app CWPQA. This fix ensures reliable and consistent report generation, thereby enhancing user experience and maintaining data integrity.
CWP-13074	Web App - Resolved an issue where unit and position data were not displayed for active users after migrating the 2503 release from CWPQA to CWPQUAT.
CWP-13053	Web App - Resolved an issue where the exception type was not visible after duplicating a round plan. This enhancement ensures all copied round plans accurately display the exception types, improving user clarity and efficiency in managing round plans.
CWP-12941	Web App - Resolved an issue where users were prevented from adding tasks if they reset the screen during configuration. This fix ensures seamless task addition without disruptions, enhancing user experience.

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CWP-12940	Web App - Resolved an issue where the reset section would reappear after performing a manual refresh in the configure section.
CWP-12836	Web App - Users can now delete attachments even after submitting the SHR.
SA-4460	Web App - Resolved an issue where plant-level user group data was not displayed on the dashboard within the Operator Productivity Hub. Users can now access accurate and comprehensive data insights at the plant level, enhancing overall efficiency and decision-making.
SA-4454	Web App - The Compliance and Exceptions Dashboard now displays realistic figures, reflecting an 80% positive compliance rate. This enhancement ensures more accurate and dependable reporting for better decision-making.
SA-4448	ABAP - Resolved an issue where user groups were not visible during the creation of forms workflows. This fix ensures seamless access to user groups, streamlining workflow setup.
SA-4447	iOS, Web App - Resolved an issue where attachments in notifications created from the Web/Mobile app were not appearing in SAP.
SA-4439	Web App - Resolved an issue where inspection tasks were incorrectly populated when editing conditional logic. This fix ensures that only relevant tasks appear, streamlining the editing process and enhancing user experience.
SA-4438	Web App - Resolved an issue in the Integration Manager where changes to the Enablon configuration were not being saved.
SA-4432	Web App - Fixed an issue where the 'Activate' status was not being saved in the autofield action for conditional logic in category fields on the configuration screen. This ensures that category field settings behave as expected and maintain their specified status.
SA-4431	Android - Introducing enhanced functionality for Cenovus CBO and mRounds systems, users can now conduct offline rounds and generate paper copies. This update ensures seamless operations in areas with limited connectivity, enabling uninterrupted workflow and secure data handling. Enjoy increased flexibility and reliability with these improvements designed to streamline your experience and maintain efficiency.
SA-4424	iOS - Fixed an issue where the location field did not automatically populate after selecting an asset during issue reporting. This enhancement streamlines the reporting process by ensuring all necessary information is prefilled,

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	improving efficiency and accuracy.
SA-4423	Web App - Fixed the issue causing inaccurate compliance percentages in the CBODEMO Operator Productivity Dashboard metrics.
SA-4422	iOS - Resolved an issue affecting users' ability to create issues on mobile devices. This fix ensures seamless and reliable issue creation, enhancing overall user experience and productivity on mobile platforms.
SA-4419	Web App - Resolved an issue where data was lost on the plan details screen during the editing of a round plan, ensuring consistent data integrity.
SA-4417	iOS - Resolved an issue where round data was not being posted to the Grace MSSQL server.
SA-4387	Web App - Fixed an issue where task titles in the exceptions dashboard overlapped, ensuring a clearer and more organized display.
SA-4380	Web App - Resolved issues with SFTP file transfers for Westlake users, ensuring seamless data uploads and downloads without interruptions. Improvements enhance reliability and efficiency, minimizing errors and addressing previous connectivity challenges. Users can now expect a smoother, more dependable file transfer experience.
SA-4377	Web App - Resolved an issue where the systems were unable to fetch data due to a refresh token problem.
SA-4370	Web App - Resolved an issue where users encountered "Not Found" error messages when applying filters within various modules. This fix enhances the consistency and reliability of the filtering functionality across the platform.
SA-4360	Web App - Resolved an issue where adding new users inadvertently deselected all previously selected users in the web app's email configuration settings.
SA-4356	iOS - Resolved an issue where initiating a re-sync from the profile screen took an excessive amount of time. Performance improvements have been made to enhance the synchronization speed, ensuring a seamless and efficient user experience.
SA-4355	Web App - Resolved an issue where the Task Level Schedule would disappear upon modification attempts. This improvement ensures a seamless experience when managing schedules.
SA-4353	Web App - Resolved an issue where the asset selection at the task-level schedule was inadvertently selecting assets from other locations. This fix ensures that only the designated

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	assets are chosen, maintaining schedule integrity and preventing operational disruptions.
SA-4350	Web App - Resolved an issue where the OJI-CWP Round Plan edit header screen was not displaying content correctly. The layout has been adjusted to ensure all content appears in the intended format, enhancing usability and consistency.
SA-4349	Android - Resolved an issue where formula tasks containing internal logic were not functioning as expected.
SA-4336	iOS - Resolved an issue where formula-dependent task values were not auto-populating.
SA-4328	Web App - Resolved an issue with the "ask task action" in conditional logic within the Shift Log template. This fix ensures tasks are correctly prompted based on specified conditions, enhancing workflow efficiency and accuracy.
SA-4303	Windows - Resolved an internal error that occurred when modifying the due date of an ad-hoc round. This improvement ensures a smoother user experience and reliable operation when adjusting schedules.
SA-4295	Android, iOS - Enhanced sign-out functionality across all products ensures a consistent and seamless user experience.
SA-4293	iOS - We've resolved a critical issue affecting Indorama's mRounds application where operators were unable to log out and sync their activities. This update ensures seamless user experience, allowing operators to efficiently manage their sessions and data synchronization.
SA-4292	Web App - Resolved an issue where location and asset data were not displaying in master configurations for the P100, Bristol, and 1201M plants. This fix ensures accurate data visibility across these specific plant configurations, enhancing operational efficiency and data management.
SA-4277	Web App - Fixed an issue where the plant name was incorrectly merging with the round plan name and description during round plan creation.
SA-4257	Web App - Resolved an issue where filtering reports by Unit displayed "No data." Filters now accurately reflect available data when applying Unit parameters.
SA-4256	iOS - Resolved an issue where history-enabled readings entered offline were not updating correctly in the graph and table views when returning to online mode. Now, the latest readings display accurately across all sections.
SA-4191	Web App - Resolved an issue where the Parent Functional Location was not displayed for certain locations within Plants

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	1720 and 1730. This fix ensures consistent and accurate visibility of all relevant Functional Locations, enhancing operational clarity and efficiency.
SA-4181	Web App - Addressed an issue where the response box was overlapping with other interface elements, ensuring a seamless user experience and improved interface layout.
SA-4157	Android - Resolved an issue in the mRounds Android app at the P101 Plaquemine plant where users experienced a black pop-up when executing rounds. This fix ensures a smoother user experience without unexpected disruptions.
SA-4062	iOS - Enhanced the "raise issue" action within logic to ensure seamless functionality and improved user experience.
SA-4014	Web App - Fixed an issue in the Scheduler where the count of Rounds did not match the Records when selecting "Show Rounds" and "Show Adhoc Rounds." This update ensures accurate round counts for better alignment and reliability in data presentation.
SA-3941	Web App - Resolved an issue where the "Created by" field in the Templates List Filters did not display all users assigned to the selected plant. This fix ensures complete visibility of users, enhancing filter functionality for improved user experience.
SA-3940	Web App - The "Created by" field in Scheduler Filters now correctly displays only users assigned to the selected plant, resolving the issue of showing unrelated users.
SA-3898	Web App - Resolved an issue on the Exception Dashboard where hovering over a widget displayed an incorrect count in the pop-up. This fix ensures users receive accurate information when interacting with dashboard elements, enhancing the overall user experience and data reliability.
SA-3828	Web App - Resolved an issue where the "Today" filter in the Compliance/Exception Dashboard caused discrepancies between widget data counts and the overview display. Data consistency is now ensured across all components when using this filter.
SA-3824	Web App - An alert pop-up now appears when selecting "Next" while modifying a schedule in the Web App. This enhancement provides users with timely notifications, ensuring awareness of any important changes or actions required.
SA-3508	Web App - Improved loading speed for the operator rounds and master configuration page when accessed for the first time, reducing initial load time from over 6 minutes to ensure a more efficient user experience.

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SA-2763	ABAP - Resolved an issue where Work Orders (WO) were not appearing for all plants in SPCC, even when the Plant filter was set to 'ALL'.
SA-1759	Web App - Improved web application performance, significantly reducing load times in the Schedule Module and other areas.

Known Issues & Limitations

NA

App Build and Transport

- **Build:**
 - o iOS: #323
 - o Android: #2504.02
- **Transports:**
 - o ERDK916224 – Innov CBO 2504.02 ECC Objects
 - o NGTK913430 – Innov CBO 2504.02 Gateway Objects

Document Revision History

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1.0	28 May 2025	2504

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